LYNN COUNTY SHERIFF'S OFFICE

Complaints & Compliments

We always encourage feedback from the public, whether it is positive or negative, to ensure we are on the right path in serving our community and have in place the proper training needed.

Compliments

If you would like to submit a compliment to the Sheriff's Office about a good encounter you had with an employee of the department, please download and fill out the <u>Compliment Form (PDF)</u>, and email it to <u>cporto@co.lynn.tx.us</u>.

Complaints

The Lynn County Sheriff's Office is committed to providing professional, high quality services to all citizens. Lynn County Sheriff's Office does not tolerate misconduct or wrongdoing on the part of its staff. If individuals believe they have been subjected to, or witness a Lynn County Sheriff Office employee misconduct of any type, Lynn County Sheriff's Office encourages them to report the incident. Visit website at https://www.co.lynn.tx.us. Under Quicklinks, select County Offices, then Sheriff to access forms.

- Complaint Form English (PDF)
- Complaint Form Spanish (PDF)

Lynn County Sheriff's Office is responsible for ensuring that complaints of employee conduct are investigated and handled properly.

Things to Remember When Making a Complaint

When filing a complaint, the following information is very important when describing the event:

- The day, date, time, and location of the incident
- The employees name, badge number (if known), and physical description
- Witnesses' name(s), address, and phone numbers
- License number or vehicle unit number(s) for any vehicle(s) involved in the incident
- Any other evidence you feel may be important, such as copies of traffic tickets or other written documents.

It is vitally important that you file your complaint as soon as possible. You have the right to make a complaint against an employee for any improper conduct. This agency may find after

investigating the complaint, there is not enough evidence to warrant action on your complaint. Even if that is the case, you have the right to make the complaint and have it investigated if you believe the employee behaved improperly. This complaint form is an official record of the Lynn County Sheriff's Office. It is **against the law** to make a complaint that you know to be false and you may be charged and prosecuted for a crime.

Penal Code - Sec. 37.08. FALSE REPORT TO PEACE OFFICER, FEDERAL SPECIAL INVESTIGATOR, LAW ENFORCEMENT EMPLOYEE, CORRECTIONS OFFICER, OR JAILER. (a) A person commits an offense if, with intent to deceive, he/she knowingly makes a false statement that is material to a criminal investigation and makes the statement to:

- (1) a peace officer or federal special investigator conducting the investigation;
- (2) any employee of a law enforcement agency that is authorized by the agency to conduct the investigation and that the actor knows is conducting the investigation; or
- (3) a corrections officer or jailer.
- (b) In this section, "law enforcement agency" has the meaning assigned by Article <u>59.01</u>, Code of Criminal Procedure.
- (c) An offense under this section is a Class B misdemeanor.

Penal Code - Sec. 37.02. *PERJURY.* (a) A person commits an offense if, with intent to deceive and with knowledge of the statement's meaning:

- (1) he/she makes a false statement under oath or swears to the truth of a false statement previously made and the statement is required or authorized by law to be made under oath; or
- (2) he/she makes a false unsworn declaration under Chapter <u>132</u>, Civil Practice and Remedies Code.
- (b) An offense under this section is a Class A misdemeanor.

Penal Code - Sec. 37.03. AGGRAVATED PERJURY. (a) A person commits an offense if he commits perjury as defined in Section <u>37.02</u>, and the false statement:

- (1) is made during or in connection with an official proceeding; and
- (2) is material.
- (b) An offense under this section is a felony of the third degree.

Instructions

- Must be completed by a person who is over the age of 18 or legal guardian / parent if under 18 years of age and has personal knowledge of the events.
- Download the appropriate complaint form.
- E-mail, mail or bring complaint form to the Lynn County Sheriff's Office with proper government identification.
- You may receive a complaint form in person at the address below 24/7, at the front dispatch window.

Contact Us

Signed copy of complaint in sealed envelope to:

Physical and Mailing Address:

Lynn County Sheriff's Office 810 Lockwood Tahoka, Texas 79373

Phone: (806) 561-5803

Scanned signature complaint to: Email: cporto@co.lynn.tx.us

Texas Government Codes

Sec. 614.022. COMPLAINT TO BE IN WRITING AND SIGNED BY COMPLAINANT. To be considered by the head of a state agency or by the head of a fire department or local law enforcement agency, the complaint must be:

- (1) in writing; and
- (2) signed by the person making the complaint.

Sec. 614.023. COPY OF COMPLAINT TO BE GIVEN TO OFFICER OR EMPLOYEE. (a) A copy of a signed complaint against a law enforcement officer of this state or a fire fighter, detention officer, county jailer, or peace officer appointed or employed by a political subdivision of this state shall be given to the officer or employee within a reasonable time after the complaint is filed.

- (b) Disciplinary action may not be taken against the officer or employee unless a copy of the signed complaint is given to the officer or employee.
- (c) In addition to the requirement of Subsection (b), the officer or employee may not be indefinitely suspended or terminated from employment based on the subject matter of the complaint unless:
- (1) the complaint is investigated; and
- (2) there is evidence to prove the allegation of misconduct.